

Professional Contacts*:

* This list is by no means exhaustive but represents details of professional bodies who have knowledge/experience in the Licensed Trade. You are at liberty to choose another professional body, not featured on the list, as long as they are discussed with, and known to, Daniel Thwaites PLC. Daniel Thwaites PLC accept no responsibility for poor levels of service received from any party detailed below.

Industry Bodies:

The British Institute of Innkeeping

BII is the professional body for the licensed retail sector with charitable status and a remit to raise professional standards. As the industry's leading membership organisation BII reflects the views of 1000s of members across the UK. Its awarding body BIIAB is the market-leading awarding body of qualifications for the sector. BII membership is "must have" for anyone who wants to be recognised as a professional in the industry and who wants access to the extensive support and savings available to members. For less than £2 a week, BII membership saves members £1,000's and helps them run profitable, successful businesses

Contact:

| | | | |
|---------------|----------------|-------------------|--|
| BII and BIIAB | Wessex House | Telephone: | 01276 684449 |
| | 80 Park Street | Fax: | 01276 23045 |
| | Camberley | | www.bii.org |
| | Surrey | | |
| | GU15 3PT | | |

The Federation of Licensed Victuallers

The FLVA is a members' organisation looking after the business interests of self-employed licensees in the licensed trade. All members of the FLVA receive a membership pack on joining which will include information such as: Contracts of Employment, Legal Advice, Preparation of a business plan. For more information or to apply for membership, please contact the FLVA on **01484 710534** or email enquiries@flva.co.uk. Alternatively, you can write to:

Federation of Licensed Victuallers Associations,
126 Bradford Road
Brighouse
West Yorkshire
HD6 4AU

Accountants & Financial Advisors:

Whitehead Roe – Chartered certified accountants (specialists in licensed trade accountancy – VAT preparation & analysis of financial information, PAYE, accountancy & personal and company taxation).

Email: whiteheadroe@ntlworld.com (contact Malcolm Roe)
Tel: 01254 606790

ARC - Licensed Trade Business Consultancy

Tailored services in the North West & North East of England and Southern Scotland.

- Accountancy Packages
- Pub Application Assistance
- Business Plans
- Management Consultancy
- Business reviews and troubleshooting
- Bespoke services & operational advice

www.pubbusinessplans.com

Tel: 07979418211 Contact Name: Anthony Ringer

InnTrade

www.inntrade.co.uk

For all enquiries contact gemma@inntrade.co.uk ,or louise@inntrade.co.uk

Tel: Office direct 0151-214-0650

Provision of an all encompassing accountancy service – monthly accounts, VAT returns, Personal Tax Services, Payroll Services and stocktaking services.

Milestone Accountants

Head Office Address:
Milford House
43- 55 Milford Street
Salisbury
Wiltshire SP1 2BP

Tel: 01722 437402
Fax: 01722 437414
Email: info@mslta.co.uk

Licensing Training: National Certificate for Personal Licence Holders

INNfluentia

(NCPLH Courses are held at Daniel Thwaites Training Centre)

39 Glebe Avenue
Grappenhall
Warrington
Cheshire
WA4 2SQ

Contact: Mike Connell
Freephone: 0800 878 6453
Mobile: 07967 193 379
Email: info@innfluential.co.uk
www.influential.co.uk

Other Training Services offered by INNfluentia include:

Bii ABCQ Cellar Courses
Food Safety Foundation Courses
First Aid – 1 day appointed persons course
ARAR – Bii Award in Responsible Alcohol Retailing

Responsible Alcohol Retailing Information Packs & staff training notes are available at £30 per pub (new legal requirement to train staff in responsible alcohol awareness expected in 2010)

Inventory Valuers

Bonsons

1 Wellington St
St. Johns
Blackburn
Lancashire
BB1 8AF

Tel: **01254 694030**

Ratings Valuations

Gerald Eve Property Services

Gerald Eve Property Services are employed on your behalf by Daniel Thwaites to undertake a review of the rates for each property and where necessary lodge appeals with the local authority. For more information contact your ABM or

Roger Walker
1 Marsden Street
Manchester
M2 1HW

Tel: 0161 830 7070
Fax: 0161 832 7060

Utility Suppliers

Power4Pubs

Power 4 Pubs offer a Free of charge service to all Pub Retailers nationally to source the most suitable electricity & gas suppliers for your business. As Power 4 Pubs have no affiliations with any particular supplier, they offer impartial advice and service saving time and money.

The Innovation Centre
Venture Court
Queens Meadow Business Park
Hartlepool
TS25 5TG

Contact: Sean Collins
Tel: 01429 239524
Fax: 01429 804650
Web: www.power4pubs.co.uk
Email: sean.collins@power4pubs.co.uk

Public House Insurance

Terry Osborne Insurance Services Limited

Terry Osborne Insurance Services specialise in provide competitive insurance for Public Houses, Hotels, Guest Houses and Restaurants. They recognise that every establishment has quite different insurance needs and ensure that you benefit from the best cover available without paying for cover you don't need. Call for a quotation or friendly advice without obligation to see how Terry Osborne Insurance Services can save you money.

contact: terry.osborne@btconnect.com

Beaver Lodge,
Salts Avenue
Loose
Maidstone
Kent ME15 0AY
Tel: 01622 745297 / 07850 745297
www.terryosboneinsurance.co.uk

Pro Publican

Insurance for the licensed trade professional with Bii membership benefits. Trade insurance coverage including seasonal increases, assault cover, freezer cover etc.

Contact for a no obligation quote: Tel: 0870 164 4613 Mon-Friday 9am-5pm
email: underwriting@pro-publican.co.uk

Pro Publican is a trading name of Pro Hospitality
PO Box 76
Cheadle Royal Business Park
Cheadle Royal
Cheshire SK8 3FT

Catering Suppliers and Equipment

Althams Catering Butchers

Northgate
White Lund Industrial Estate
Morecambe
LA3 3HX

Meat

Tel: 01524 33433
Fax: 01524 843242

Mainland Catering

Unit 1A
Fountain Mill
Haslingden
Rossendale
BB4 5RE

Heavy & Light Catering Equipment
Kitchen Planning

Tel: 01706 244810

Total Food Service

Pendle Trading Estate
Chatburn
Clitheroe BB7 4JY

Frozen food & dry goods Tel: 0870 366 9511

Hollands Pies

Baxenden
Accrington
Lancashire BB5 2SA

Pies & Ovens

Tel: 01706 213 591

RH Hall

Catering Supplies
Halliro House
Northbridge Road
Buckhamstead
Herts HP4 1EH

All catering equipment

Tel: 01442 875578

Vaclensa

Kitchen equipment Cleaning Tel: 0161 728 1800

Walkers Snack Foods Ltd Crisps

Tel: 01189 308 267
0800 032 4334

Promotions

Peeks

Party Products & Fundraising Ideas

The Party Makers
Reid Street
Christchurch
Dorset BH23 2BT

Peeks Customer Support
Head Office Hours: 8.30am – 5.30 pm Monday – Friday
Tel: 0845 460 4848
Fax: 0845 230 4488
Email: sales@peeks.co.uk
www.peeks.co.uk

Party House Ltd

The one stop shop for party needs. Party House can source, supply, design, pack and distribute all your party supply decorations and novelties direct from their warehouse in Blackpool.

Party House Ltd
Mowbray Drive, Blackpool,
Lancashire FY3 7UN
Tel: +44 (0)1253 302602
Fax: +44 (0)1253 301000
website@partyhouse.co.uk

Bar Activity

Bar Activity has been set up to cater for the licensed trade. Their aim is to provide a variety of products that help pubs reward existing customer loyalty and encourage new custom into the bar. A one stop shop for low cost traffic building activities for the pub trade – from chalkboards to garden games and promotional planners to fundraising packs – Bar Activity have it all.

www.baractivity.com

Heronsgate
Saltmoor
Burrowbridge
Somerset. TA7 0RW.
Telephone: 01823 698609.
Fax: 01823 698697

Fundraising & Parties

Operators of Childrens' rides, side stalls and Games
Fully insured, 1st class equipment, free advertising
Northview
140 Central Road
Manchester M31 4GQ
Contact: Andrew Pryce
Tel: 07753 304305 / 07890 085676
Email: apryce@aol.com

Red Tooth

Redtooth specialises in providing cost effective, high quality promotional tools to the licensed trade. – Poker, Quizzes & Promotions plus much more!.

Contact: www.redtoothquiz.co.uk or www.redtoothpoker.co.uk
20 Gander Lane
Barlborough
Derbyshire S43 4PZ
Tel: 01245 813713
Fax: 01246 573080

Kelly's Eye

A market leading companion in the provision of fundraising, gameplay and promotional products to the licensed trade.

Contact:
Kelly's Eye are a subsidiary of Sceptre Leisure – Sceptre customers can order direct from their collector.
Sales Hotline Tel:01772 69 42 44
Order on line through www.kellyseye.com

TSG – Media Programming & Systems

A multi media company who would support you with programmed music, screen media, music video and audio messaging to make your customers dwell longer, spend more, remember their visit and return time and time again.

Contact:
tsg
3a broom business park
bridge way
chesterfield
S41 9QG
T: 01246 263030
F: 01246 263031
Email tsginfo@tsgmedia.co.uk

Print & Design

Westwood Creative

A design agency that can satisfy all your creative needs – from adverts and menus through to web design and promotions.

www.westwoodcreative.co.uk

John Watson

Maythorne House,

22 Whiteside Way, Thornton Cleveleys, Lancashire, FY5 2BQ

Telephone: 01253 858610

Fax: 01253 869137

Email: studio@westwoodcreative.co.uk

AVJ

From logo design to full-colour brochures, business cards to website design, AVJ is capable of handling any design and print requirements to your guaranteed satisfaction, in-house.

www.avjdesign.co.uk

Unit 9, Easthams Yard

Shay Lane, Longridge, Preston, PR3 3BT

Tel: 01772 780 790,

Email: design@avjdesign.co.uk

Recruitment Services

Chef & Manager

Chefandmanager is a leading, specialist jobs board for hotel, restaurant, leisure, chef, pub and bar jobs throughout the UK covering all sectors of the industry in conjunction with the British Institute of Innkeeping (BII).

Contact: Colin Haddon

Tel: 0161 3744825 / 07884 113416

email: info@chefandmanager.com

www.chefandmanager.com

Garden Services

Helping Hands Garden Services

Brokestone Cottage
4 Green Row
Tockholes
BB3 0LJ

All year round garden maintenance

Contact: Mick Clarkson
Tel: 01254 672221
Mobile: 07985 495722

Park View Landscapes

Head Office
Park Road
Rishton, Blackburn
Lancashire, BB1 4NG

For all landscaping, planting, irrigation systems, general ground maintenance needs, play equipment, hanging baskets and window boxes

email: sales@parkviewlandscapes.co.uk
telephone: (01254) 886126
fax: (01254) 876831

General

Acme

Glasswasher, Ice Machine, Bottle Coolers
Tel: 01254 277933 Quote: 51635

Stephensons

Kenrick City Walks
161 Buxton Road
Stockport SK2 6EQ

Glassware, cleaning products & lighting

Tel:0161 483 6256

Beer Direct

Mixed Beer Gas

Tel: 0845 6349007