

TULIP : Thwaites Unique Licensee Induction Programme

"Must have" quality induction programme for those people who are new to the trade and new to Thwaites. Also acts as an excellent refresher for all licensees and senior staff.

Daniel Thwaites are determined to ensure that all new tenants to the company are given the best possible start to their new business venture. The TULIP will give basic understanding on many areas of running a pub from compliance to business building. The beginning of a partnership that will prosper and grow for years to come.

Course Agenda

Items covered on this programme

Day One:

- Introduction to Daniel Thwaites
- Health and Safety
- Employment Legislation
- Wine Awareness and Development
- Maximising Machine Income

Day Two

- Staff Recruitment and Training
- Catering and Food Safety
- Marketing and Merchandising
- Customer and Drinks Service

Day Three

- Cellar and Cask Familiarisation
- Accountancy, Finance and Stock Control
- Other Legislation
- Pub and Cash Security (incl. Drugs)
- ABM relationship
- Course Exam

Action plan and programme report

Duration: 3 days

Cost: £350.00 + VAT per person